



e-OSCAR[®] 4.0

e-OSCAR[®] RELEASE NOTES

Release eo2024.01

January 18, 2024

Release eo2024.01 Summary

Release eo2024.01 is scheduled to be deployed beginning at 6:00 p.m. ET on Thursday, January 18, 2024. This release addresses several technical defects reported by end users of the e-OSCAR platform.

I. “ERROR MOVING WORK OBJECT TO WORK LIST” MESSAGE:

An update has been made to correct a situation where operators attempting to access an ACDV or Block Notification from the worklist received an “Error Moving Work Object to Work List” message.

II. ADDRESS FIELDS NOT EDITABLE WHEN STATE SELECTED IN ASSOCIATED CONSUMER INFORMATION SCREEN:

An update has been made to correct an issue where, upon selecting a State/Providence from the first associated consumer information and/or second associated consumer information fields, all remaining address fields were rendered non-editable, even though the associated consumer information section was in an editable mode.

III. (API SERVICES) – MULTIPLE NOTIFICATION CASES RECEIVING THE SAME CONTROL NUMBER:

An update has been made to allow API enabled Data Furnishers to see all applicable notifications in situations where multiple Block Notifications are generated with the same control number. Previously, Data Furnishers were only able to ingest one of the multiple Notifications.

IV. BLOCK & DISPUTE RESPONSE NOTIFICATION CASES WITHOUT IMAGES ATTACHED WILL BE VIEWABLE IN WORK QUEUE:

Block and Dispute Response Notifications that should contain images are held for a defined set of time to allow the images to be received and linked to the case. If the images are not received within a set time, the Notification is supposed to be triggered to the Data Furnisher for review. An update has been made to ensure that all Block and DR Notification cases are set for Data Furnisher review regardless of the image status following the preset time interval.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

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