



e-OSCAR[®] 4.0

e-OSCAR[®] RELEASE NOTES

Release eo2024.05

April 11, 2024

Release eo2024.05 Summary

Release eo2024.05 is scheduled to be deployed beginning at 6:00 p.m. ET on Thursday, April 11, 2024. This release includes a few feature additions and addresses several technical defects reported by end users of the e-OSCAR platform.

I. MODIFICATIONS TO ACDV PRINT:

This feature update applies modifications to the current printing capabilities associated with ACDVs. Subsequent to the deployment of e-OSCAR 4.0, when an operator printed an ACDV record, the printout would consume seven or eight pages. We have reduced the required pages to print an ACDV to two pages with this release.

II. ADDITION OF HYPERLINKS WITHIN e-OSCAR APPLICATION:

This feature adds hyperlinks to the login pages for Insights by e-OSCAR and the e-OSCAR University learning management system to the “My applications” menu (found when clicking on the Operator Profile button in the lower left corner of the e-OSCAR System user interface).

III. CANCELLATION CAPABILITY FOR AUDs IN “PENDING-REVIEW” STATUS:

This feature adds the capability for an operator to cancel an AUD in the Case Review Work queue (where the AUD is in “Pending-Review” status), therefore matching the capabilities already existing for AUDs that have a “New” status.

IV. CORRECTION OF ISSUE CAUSING DATA IN ACDV DATE FIELDS TO BE DELETED:

Corrects an error that caused data in ACDV date fields to be incorrectly deleted when an operator clicked on the white space adjacent to the data field.

V. SKILLS MANAGEMENT UNIT VALUES :

Corrects an issue where unit values (names) were not completely displayed under the Operators with Selected Skill view.

VI. SUBSCRIBER CODE MANAGEMENT SCREEN SHOWING MULTIPLE STATUSES:

Corrects an issue where multiple statuses could be incorrectly displayed for the same subscriber code within the Subscriber Code List of active or inactive subscriber codes.

VII. ENFORCEMENT OF UNIQUE EMAIL ADDRESSES FOR OPERATORS:

We have applied logic that now will prevent a Data Furnisher administrator from creating a new operator with a non-unique email address. In order to leverage email delivery of one-time passcode associated with Multifactor Authentication, all operators must have unique (non-duplicate) email addresses. This modification enforces that rule on newly created operators.

VIII. SOCIAL SECURITY NUMBER / DATE OF BIRTH REQUIREMENT ERROR LOGIC IN SERVICES BY e-OSCAR:

We have corrected error logic conditions in API Services relating to SSN / Date of Birth requirements for disputes where the Date Opened is on or after September 1, 2017.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

This information is subject to confidentiality terms in the e-OSCAR System Terms of Use.