e-OSCAR® RELEASE NOTES
Release eo2025.15
Dec 4, 2025
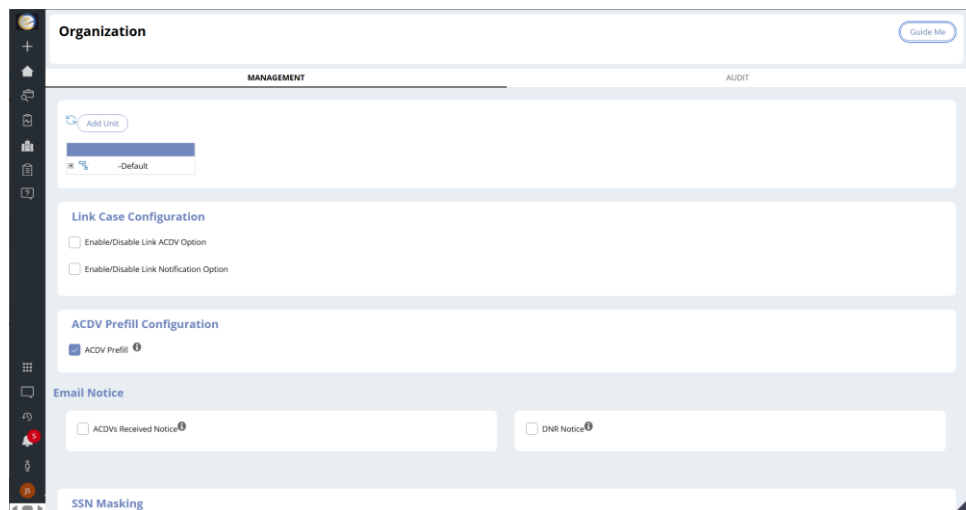
Release eo2025.15 Summary:

The **eo2025.15** release scheduled for December 4, 2025, introduces two key updates to enhance the e-OSCAR platform's functionality and user experience.

This summary provides an overview of the operator-facing new features and improvements included in this release.
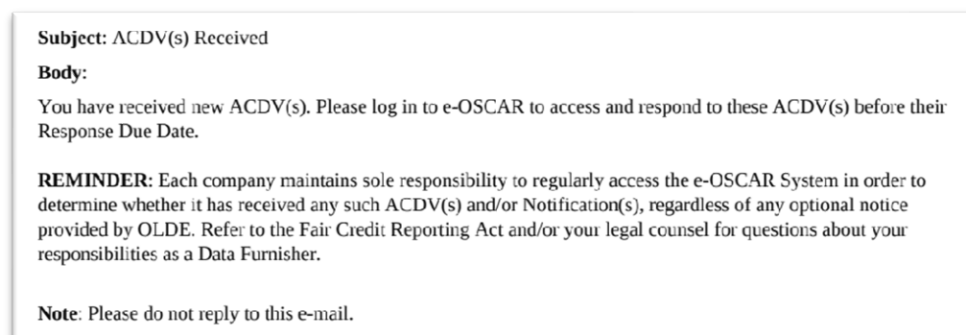
I. CREATION OF DAILY EMAIL NOTICE FOR NEW ACDVs RECEIVED

A new, optional feature is being introduced for Data Furnishers (DFs) in e-OSCAR. This feature allows organizations to receive a daily email notification when new Automated Credit Dispute Verifications (ACDVs) are received.

Registration Administrators can enable a daily "ACDVs Received" email for their organization from the **Organization Management** screen under the **Administration Management** menu. This feature is **disabled** by default. Organizations must opt-in to begin receiving these notifications.

Once enabled, users with the ACDV Responder Role (matching the relevant Unit and Skill settings) and Registration Admins (regardless of their Unit and Skill settings) will receive a daily email alert advising that new ACDVs have been received. The emails will be sent once daily and will NOT include any case detail (for example: counts of records about to DNR, specific control numbers or other specific case details). **These emails are simply a reminder for operators to log into e-OSCAR to check for pending work** and are NOT a substitute for logging in regularly to manage your account and work volumes.
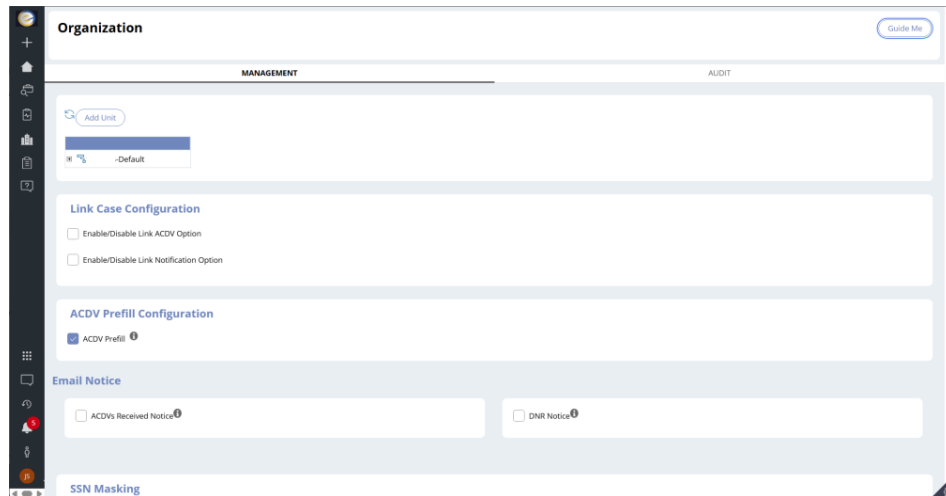

NOTE: Operations Admins should carefully consider the implications of activating this optional email service, including impacts to email volume. Initially, once enabled, requests to disable this feature must be made to the e-OSCAR development team through the e-OSCAR Help Desk.
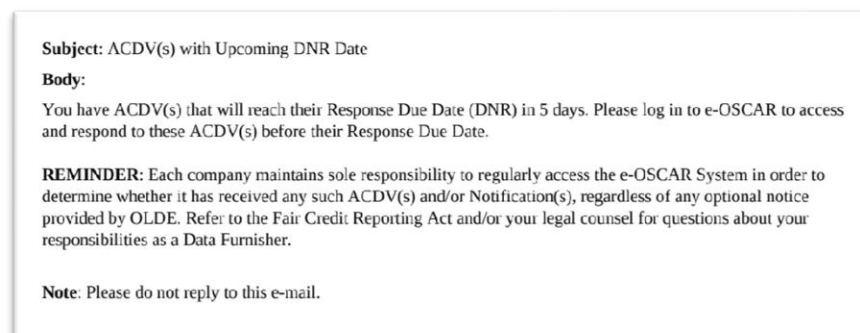
II. CREATION OF EMAIL NOTICE FOR ACDVs ABOUT TO MEET RESPONSE DUE DATE

A new, optional feature is being introduced for Data Furnishers (DFs) in e-OSCAR. This feature allows organizations to receive an email notice when Automated Credit Dispute Verifications (ACDVs) are approaching their Response Due Date—specifically, 5 days before the response is due.

Registration Administrators can enable a "DNR Notice" email for their organization from the **Organization Management** screen under the **Administration Management** menu. This feature is **disabled** by default. Organizations must opt-in to begin receiving these notifications.

Once enabled, users with the ACDV Responder Role (matching the relevant Unit and Skill settings) and Registration Admins (regardless of their Unit and Skill settings) will receive an email alert five (5) days before any ACDVs are due to DNR. The emails will be sent once daily (at 1:00am ET) and will NOT include any case detail (for example: counts of records about to DNR, specific control numbers or other specific case details). **These emails are simply a reminder for operators to log into e-OSCAR to check for pending work** and are NOT a substitute for logging in regularly to manage your account and work volumes.

Subject: ACDV(s) with Upcoming DNR Date

Body:

You have ACDV(s) that will reach their Response Due Date (DNR) in 5 days. Please log in to e-OSCAR to access and respond to these ACDV(s) before their Response Due Date.

REMINDER: Each company maintains sole responsibility to regularly access the e-OSCAR System in order to determine whether it has received any such ACDV(s) and/or Notification(s), regardless of any optional notice provided by OLDE. Refer to the Fair Credit Reporting Act and/or your legal counsel for questions about your responsibilities as a Data Furnisher.

Note: Please do not reply to this e-mail.

NOTE: Operations Admins should carefully consider the implications of activating this optional email service, including impacts to email volume. Initially, once enabled, requests to disable this feature must be made to the e-OSCAR development team through the e-OSCAR Help Desk.

III. MODIFICATION OF 'DF AUTHORIZED NAME' IN THE AUD ARCHIVE REPORT

Previously, when Data Furnishers (DFs) used the API to submit Automated Universal Data (AUD) cases, the "DF Authorized Name" field in the AUD Archive report would show the API User ID instead of the actual name of the agent who submitted the case. This update fixes that issue. This means the report will reflect the actual agent (person) who submitted the AUD, making it easier for organizations to track and audit submissions. This change only affects cases submitted via the API. Submissions made through the e-OSCAR user interface are not impacted.

NOTE: This update will apply to new submissions after the change is released. Past reports may still show the API User ID for cases submitted prior to this release.

IV. REMOVAL OF 'TAGS' AND 'FOLLOWERS' PANELS ON CERTAIN CASE SCREENS

Recently, some e-OSCAR users may have noticed new "Tags" and "Followers" panels appearing on certain case screens (such as ACDV, AUD, BRR, and various notifications). These panels were not part of the intended design and appeared after a system upgrade. This update will remove both the "Tags" and "Followers" panels from all affected case screens. These panels were not used for any required workflow or process, so their removal will not affect your ability to manage or process cases.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

This information is subject to confidentiality terms in the e-OSCAR System Terms of Use.