e-OSCAR® RELEASE NOTES

Release eo2026.10

November 19, 2026

Release eo2026.10 Summary:

The **eo2026.10** release scheduled for November 19, 2026, includes a variety of enhancements related to the e-OSCAR System.

This release focuses primarily on our continued development of API Services by e-OSCAR for Consumer Reporting Agencies (CRAs). These changes will not affect how Data Furnishers use the e-OSCAR System or API Services.

With this release, CRAs will be able to send consumer disputes (ACDVs) to the e-OSCAR System and receive ACDV Responses through API Services. While this capability will be available to all CRAs, each CRA will determine its own timing for adopting it. Regardless of how a CRA submits an ACDV, you'll continue to receive and respond to it exactly as you do today.

The following enhancements apply to the e-OSCAR System.

I. AUTOMATIC EMAIL CONFIRMATIONS FOR REGISTRATION ADMINISTRATOR UPDATES

When a member of the e-OSCAR team updates your organization's **Registration Administrator (RA) of Record** on your behalf, the e-OSCAR System will now send an automatic email confirmation. This email confirmation will be sent to any operators who carry the Registration Administrator (RA) role.

Previously, updates our team made on your behalf didn't generate a confirmation. This email gives you immediate visibility into any change to your organization's RA of Record, so you can quickly spot and report a change you didn't expect. Other changes our support team makes for you, such as Single Sign-On (SSO) enablement or IP restriction activation, don't trigger this email.

II. CLEARER GUIDANCE IN OPERATOR STATUS TOOLTIPS

We've updated and clarified the on-screen help text that explains each of the seven operator statuses for Data Furnisher, CRA, and Mortgage Reporting Agency organizations.

Clear definitions help administrators understand what each status (such as Active, Inactive, or Locked) means for an operator's system access. That makes it easier to manage your user roster.

To review the updated list of operator statuses and their definitions, hover over the question mark icon next to the 'Status' column in the Operator Management List of Operators.

III. (BUG CORRECTION) CORRECTION TO ACDV RESPONSE COUNTS IN REPORT CARD

This fix addresses an issue in e-OSCAR Report Cards where response counts did not match response counts included in Report Cards generated within Insights by e-OSCAR. We previously have performed production updates monthly to ensure alignment of the data. Historical Report Cards remain accurate.

IV. (BUG CORRECTION) CLEANER ADDRESS FORMATTING ON PRINTED REGISTRATION SUMMARIES

This fix addresses an issue where placeholder text such as “no value” appeared in place of address fields on printed PDF of the Registration Summary. Address information, including City, State, and Zipcode, now prints completely and correctly on the Registration Summary PDF (Actions → Print) for Data Furnishers and Consumer Reporting Agencies (CRAs).

V. (BUG CORRECTION) IMPROVED LAYOUT FOR THE OPERATOR DETAILS REPORT

This fix corrects a display issue in the Operator Profile Report. The Skills column now wraps text, and we’ve adjusted column widths (such as Status and Permissions) so the table no longer stretches off the right side of the screen.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

NOTE: In some cases, AI assisted tools may be employed to support User customer service interactions, content development, and communications. Any such use of AI will follow appropriate safeguards and have human oversight in place.

This information is subject to confidentiality terms in the e-OSCAR System Terms of Use.