

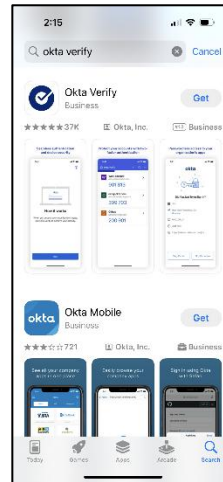
## MOBILE APP - BASED MULTIFACTOR AUTHENTICATION

The instructions below explain how to log into the e-OSCAR System in situations where a Data Furnisher has enabled Multifactor Authentication using the Mobile App for delivery of the one-time password.

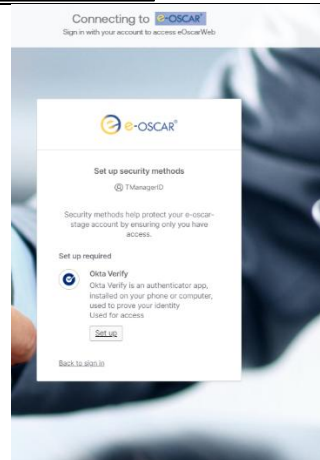
**NOTE:** The e-OSCAR Help Desk should enable Mobile App MFA within your e-OSCAR Registration first.

1. Download the **Okta Verify** app to your mobile phone.

This application is readily available in the **Apple App Store** or the **Google Play Store** (formerly known as the Android Market).



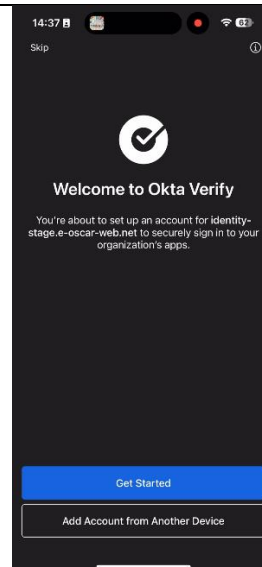
2. Navigate to e-OSCAR ([www.e-oscar-web.net](http://www.e-oscar-web.net)) and enter your username and password. Then click "Set Up"



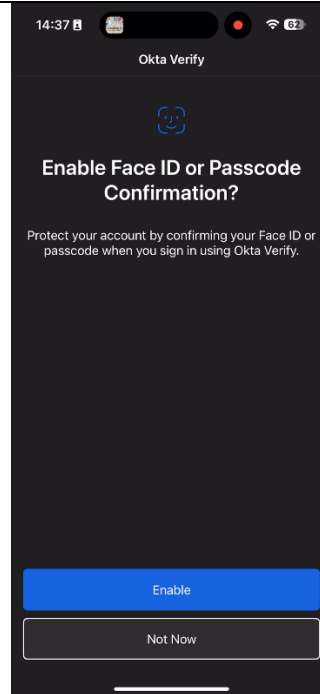
3. The Operator will need to open their camera app or QR scanner to scan the QR code and click the link to Open in Okta Verify.



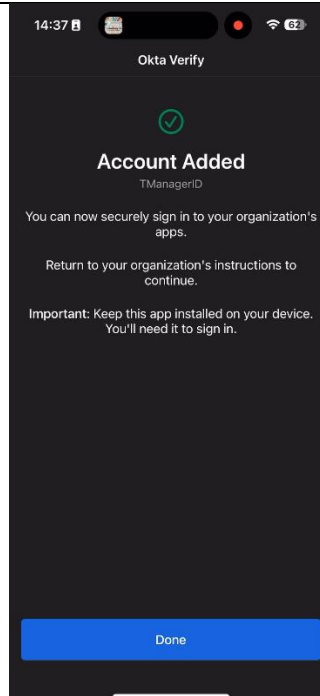
4. When the link is clicked, the Operator will see this screen in the Okta Verify app. Click "Get Started".



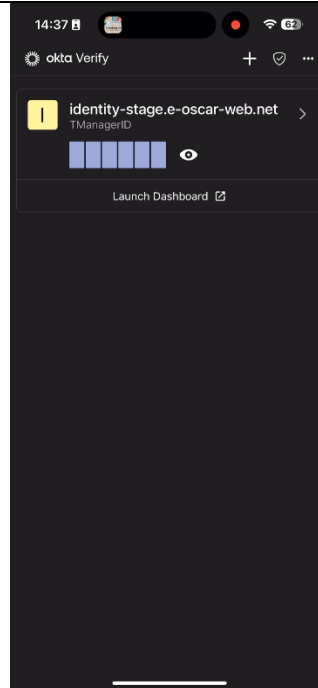
5. Okta Verify will prompt the user to set up an authentication method (whichever is the default for the service).



6. Once the authentication method is enabled, the account is added and the Operator must select "Done".



- Once the user clicks “Done”, they will see the account listed in the app.

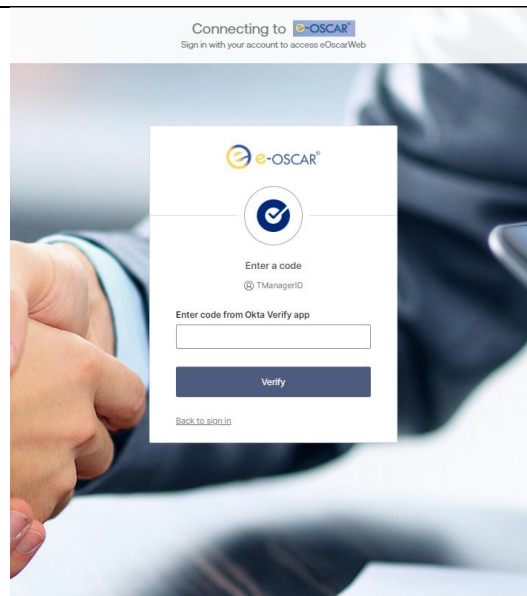


## LOGGING INTO e-OSCAR USING OKTA VERIFY FOR MOBILE

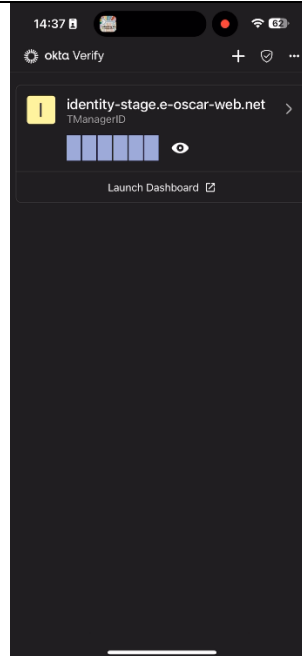
Operators will initiate the login by navigating to [www.e-oscar.web.net](http://www.e-oscar.web.net) and entering the Operator ID and Password, as per normal procedures.

- After entering the password, this screen appears next.

The Operator must enter the code provided in the Okta Verify App to complete login



2. To reveal the code, the Operator would click the eye icon next to the blocked-out numbers.



The Operator should enter the code from the **Okta Verify** app into the e-OSCAR login screen and then click **Verify** to complete the login process.