



**e-OSCAR<sup>®</sup> 4.0**

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# **e-OSCAR<sup>®</sup> RELEASE NOTES**

**Release eo2025.08**

**July 1, 2025**

# Release eo2025.08 Summary:

Release eo2025.08 is scheduled to be deployed beginning at 6:00 p.m. ET on Tuesday, July 1, 2025.

This release primarily includes a variety of features as described below:

## **I. CREATION OF AN AUDIT HISTORY FOR ORGANIZATION MANAGEMENT CONFIGURATION UPDATES**

We have created a new “Unit Audit” capability that is displayed on the Organization Management screen as a new hyperlink. This new audit capability will provide details relating to updates and modifications made to a Data Furnisher’s registration from the Organization Management screen, including the following items:

- Creation or deletion of new Units &/or Unit Groups
- Movement of Subscriber Codes from one unit to another Unit
- Movement of an Operator from one Unit to another or from one Unit Group to another Unit Group
- Modifications to “Operator Reports To”

The audit details will be presented in a sortable table format, and the details can be exported via a “Download CSV” link.

NOTE: Certain updates and modifications will not initially be included in the new “Unit Audit”, including (a) Addition or removal of a Unit to/from an existing Unit Group, and (b) Renaming of a Unit or Unit Group. Data relating to these updates will be included in the Unit Audit capability at a future date.

## **II. CREATION OF AN AUDIT HISTORY FOR ORGANIZATION SKILL MANAGEMENT CONFIGURATION UPDATES**

We have created a new “Skill Audit” capability that is displayed on the Skills Management screen as a new hyperlink. This new audit capability will provide details relating to updates and modifications made to a Data Furnisher’s configuration and application of Skill-based routing, including the following items:

- Addition or removal of selected Skills
- Modification of Skills precedence settings
- Addition or removal of Account Number Routing Skill, with details relating to Account Number Range(s) added or removed
- Addition or removal of skill assignments for Operators

The audit details will be presented in a sortable table format, and the details can be exported via a “Download CSV” link.

## **III. EXPANSION OF OPERATOR PRIMARY AND SECONDARY PHONE NUMBER FIELD TO ALLOW FOR INCLUSION OF A PHONE EXTENSION**

We have modified the Contact Information fields on Operator Profiles to allow for the optional inclusion of extension numbers for both the Primary Phone Number field and the Secondary Phone Number field.

**NOTE:** For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

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