e-OSCAR® RELEASE NOTES
Release eo2023.10
December 14, 2023

Release eo2023.10 Summary

Release eo2023.10 is scheduled to be deployed beginning at 6:00 p.m. ET on Thursday, December 14, 2023. This release addresses several technical defects reported by end users of the e-OSCAR platform.

I. ARCHIVE & IMAGE-RELATED IMPROVEMENTS:

We are releasing a change that will continue to maintain the 30k transaction/case limit on the Archive results (all case types) but will increase the allowable image size for ACDV & Block Notification Archives. Currently, e-OSCAR requires Data Furnishers to select smaller date ranges to account for the limit with the image size, but we will support larger image sizes going forward and rather than not returning the requested Archive results, we will split image files once the overall image size exceeds about 500MB. File names have also been updated to provide more information about the Archive being downloaded to allow for easier differentiation between files post-download. This information includes the case type, frequency, and the date the file was generated. Sample file names are included below along with a screen shot for UI expectation:

- Initial Image File Archive with Images: ArchiveCSVandImagesACDVMonthly20231201.zip
- Follow up split files with Images: ArchiveImagesACDVMonthly20231201_1.zip

We will also allow for Archive results to be available for download up to 14 calendar days, within the application. Data Furnishers will still only be able to set an Archive schedule one at a time.

In addition to the file name updates listed above, **ad hoc file names** will be adjusted to include the date range configured on the schedule to allow easier identification of individual runs. We will update the filename of the CSV to include date range information for ad hoc runs going forward, for all Archive transaction/case types. Here are some examples of what to expect for the file names:

- ArchiveCSVACDVAdHoc_0701_0731_20231201.zip
- ArchiveCSVandImagesACDVAdHoc_0701_0731_20231201.zip

Currently Archives (all transactions/case type) do not account for Operators associated with a Unit Group. Going forward, Operators with the appropriate Archive Viewer role associated with a Unit Group will be able to schedule and download the expected results.

II. TOOL TIP LANGUAGE UPDATE – FCRA 1ST DATE OF DELINQUENCY:

Language in the Tool Tip associated with the FCRA 1st Date of Delinquency field has been modified to clarify instructions on how to request removal of the date.

III. 'GET NEXT NOTIFICATION' RESTRICTED BASED ON ASSIGNED ROLE:

The **Get Next Notification** process has been updated to restrict the notifications presented to Operators based upon the Operator's assigned roles. For instance, an Operator with only the DR Notification Viewer role will only be presented with DR Notifications upon clicking **Get Next Notification**.

IV. IMPROVEMENTS TO 'LIKE CASE' PERFORMANCE:

Updates have been made to correct an issue where the Image screen, Consumer Information, or Review Screen screen spins on continue, causing the Operator to refresh the browser to be able to continue. Updated the 'Case cannot be linked' message to only display when there is an actual issue preventing the linkage.

V. ENTRY OF 'ROC' IN CERTAIN TEXT FIELDS:

Update has been made to prevent an entry of 'ROC' in certain text fields from displaying as 'ROC curve' in read-only displays.

VI. SERVICES BY E-OSCAR – AUD NOTIFICATION 'FIND' NOT RETURNING ALL RESULTS WHEN INCLUDING ACCOUNT NUMBER IN API BODY PARAMETERS:

Update has been made to ensure that a complete data set is returned when including Account Number data in the API Body parameters. Previously, inclusion of Account Number did not return records.

VII. SAVE & EXIT FUNCTION NOT WORKING FOR CERTAIN TRANSACTION TYPES:

An update has been made to correct scenarios where the Save and Exit button was not working correctly for Tradeline Block Notifications, AUD Notifications and Block Rescission Requests.

VIII. OPERATORS WITH AUDITOR ROLE NOT ABLE TO ACCESS CERTAIN TRANSACTIONS:

Updates have been made to allow Operators with the Auditor Role to be able to view dispute transactions and find those transactions via Case Search using Control Number (Account Number and SSN previously worked).

IX. DATA INCONSISTENCIES BETWEEN E-OSCAR & INSIGHTS BY E-OSCAR PRODUCTIVITY REPORT:

Corrections were made to correctly capture all Operator active session time in e-OSCAR in order to accurately report the number of hours logged in by an Operator and the number of hours spent working ACDVs in both the application and Insights by e-OSCAR Productivity Reports.

X. PAYMENT HISTORY GRID DISPLAY ISSUE:

Updates were made to correct timing and display issues associated with the time format (EST, GMT, or EDT) within the application. This update corrects display issues that made it appear as if the payment history grid data was shifting months, although actual data was reported correctly.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

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