



e-OSCAR[®] 4.0

e-OSCAR[®] RELEASE NOTES

Release eo2024.10

July 25, 2024

Release eo2024.10 Summary:

Release eo202410 is scheduled to be deployed beginning at 6:00 p.m. ET on Thursday, July 25, 2024. This release includes a variety of very minor bug fixes as described below:

I. ADDED PAGINATION TO ACCOUNT RANGE SKILL TABLE IN SKILLS MANAGEMENT FEATURE

We have updated the Skills Management feature to enable Data Furnishers who have enabled the Account Number Routing skill to view multiple pages on the table. Previously, Data Furnishers were only able to see a listing of ten (10) account number entries.

II. ADDED ‘AUD SUBMITTED BY’ COLUMN TO AUD NOTIFICATION WORKQUEUE, WORKLIST, SUMMARY PANEL & REPORTS:

Based upon feedback from Data Furnishers, we have added the Operator ID for the operator who initially created an AUD to the following: AUD Notification Workqueue, AUD Notification Worklist, AUD Notification Case Summary Panel, AUD Notification Activity Report, AUD Notification Archive. Any AUD Notifications for AUDs created prior to this release will be blank-filled.

The AUD Notification workqueue will display the AUD Submitted By field at the far-right side of the screen, as noted below:

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Welcome to EOSCAR

Ask for Help

Guide Me

Definition of Terms

Get next ACDV

Get Next Notification

Productivity Yesterday

Productivity Today

0

0

Work queue Incoming AUD Notification

My Worklist

Case ID	AUD Control Number	Last Name	First Name	Account Number	AUD Date Created	Notification Date	Created	AUD Submitted By
AU-12345	123456789	Collier		123456789	04/08/2024	07/22/2024	23 hours ago	Baileybot
AU-12345	123456789	asdeda		123456789	07/19/2024	07/22/2024	23 hours ago	Deep.bailey
AU-12345	123456789	asdeda		123456789	07/19/2024	07/22/2024	23 hours ago	Deep.bailey
AU-12345	123456789	asdeda		123456789	07/19/2024	07/22/2024	23 hours ago	Deep.bailey
AU-12345	123456789	Test		123456789	07/19/2024	07/22/2024	23 hours ago	Deep.bailey
AU-12345	123456789	asdeda		123456789	07/19/2024	07/22/2024	23 hours ago	Deep.bailey
AU-12345	123456789	Test		123456789	07/19/2024	07/22/2024	23 hours ago	Deep.bailey
AU-12345	123456789	LNAMEA		123456789	07/17/2024	07/19/2024	3 days ago	APIUserTest08
AU-12345	123456789	LNAMEA		123456789	07/17/2024	07/19/2024	3 days ago	APIUserTest08
AU-12345	123456789	LNAMEJID		123456789	07/17/2024	07/19/2024	3 days ago	APIUserTest08
AU-12345	123456789	LNAMEA		123456789	07/17/2024	07/19/2024	3 days ago	APIUserTest08
AU-12345	123456789	LNAMEJAF		123456789	07/17/2024	07/19/2024	3 days ago	APIUserTest08

When opened, AUD Notifications will include the AUD Submitted By field in the left summary panel as shown below:

Operator worklists for AUD Notifications will display the AUD Submitted By field as the last column in the worklist:

Case ID	Last Name	First Name	Account Number	SSN	Created	Category	AUD Submitted By
AU-183020					23 hours ago	AUD Notification	Baileybot

Name	ID	Updated
AUD Notification		about a minute ago
ACDV		3 days ago
ACDV		3 days ago
Registration		3 days ago
ACDV		21 days ago

III. ADDED 'RESPONSE DATE' FIELD TO ACDV SUMMARY PANEL:

This update adds a 'Response Date' field to the ACDV Summary Panel as depicted below. The 'Response Date' field will display as a hyphen (--) for disputes that are pending (prior to Response Due Date) or were not responded to before the Response Due Date.

ACDV

Guide Me

Actions

Vicki Thompson

Status

Assigned To

Social Security Number

Account Number

Control Number

Originator

TransUnion LLC

Subscriber Code

Response Date

Response Due Date

08/19/2024

Date Received

07/23/2024

Dispute Code 1

118 - Disputes Current Balance and/or Amount Past Due. Verify Current Balance or Amount Past Due.

Dispute Code 2

Images

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FCRA Relevant Information

Response Code

Data Furnisher Name

DF Contact Number

Consumer Information ACDV Response

Consumer Information

Account Information

Associated Information

Review Screen

Checking this will make the Consumer Information Section Read-Only

This is a non-ownership case. By default, the Consumer Information page is not editable. Please uncheck the above checkbox to make the page editable.

CONSUMER INFORMATION

PREVIOUS CONSUMER INFORMATION

Request Information	Response Information	Verification Indicator
First Name	First Name	---
Last Name	Last Name	---
Middle Name	Middle Name	---
Generation Code	Generation Code	---
Social Security Number	Social Security Number	---
Date of Birth	Date of Birth	---

Cancel

Back to work queue

Save & Exit

Continue

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

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4 | Page