



e-OSCAR<sup>®</sup> 4.0

# e-OSCAR<sup>®</sup> RELEASE NOTES

Release eo2024.04

March 21, 2024

# Release eo2024.04 Summary

Release eo2024.04 is scheduled to be deployed beginning at 6:00 p.m. ET on Thursday, March 21, 2024. This release addresses several technical defects reported by end users of the e-OSCAR platform and applies slight modifications to certain features in e-OSCAR.

## **I. BLOCK NOTIFICATIONS CASES WITH AFFIRM – LINKED CASES:**

Corrects a situation where cancelling an “affirm” action on Block Notifications prevented the selection of “acknowledge” action and instead submits the “affirm” action on linked cases.

## **II. OPERATOR MANAGEMENT RESTRICTED PERMISSION:**

Corrects an issue that prevented Operator Administrators (OA) with restricted permissions from seeing a full list of operators for the Registration in situations where the OA has no “Reports to”.

## **III. DATE OF BIRTH FIELD UPDATING INCORRECTLY:**

Corrects an issue causing in the Date of Birth to update when Operators are using the Cut / Paste capability to update consumer address information on the Consumer Information Page.

## **IV. AUTO ASSIGN FUNCTIONALITY:**

Corrects an error that prevented the auto assign function from correctly assigning ACDVs to correct Operators.

## **V. OPERATOR MANAGEMENT UPDATES:**

Updates capabilities to prevent Registration Administrators (RA) and Operations Administrators (OA) from inadvertently updating their own profiles in such a way that would limit or negatively impact their overall capabilities, but does allow the Registration Administrator of Record (RAoR) to update their own profiles.

## **VI. ELIMINATION OF DEACTIVATED OPERATORS FROM LISTS:**

Updated report notification selection lists to remove any deactivated operators, eliminating the possibility for these operators from being included on scheduled reports.

## **VII. REPORTS VIEWER ROLE NOT RETURNING ACTIVITY REPORT RESULTS:**

We have corrected an issue that is causing operators with only Reports Viewer access from receiving proper results when running an ad hoc Activity Report.

## **VIII. REPORT CARD / ACTIVITY REPORT ACDV ALIGNMENT:**

We have fixed an issue where the inputs for a Report Card did not match inputs for an Activity Report.

## **IX. OPERATOR MANAGEMENT FOR OPERATORS WITH SKILLS:**

We have corrected an issue preventing the deletion of Operators by selecting the “check box” under the Operators with Selected Skills modal window.

**X. API-SERVICES: ERROR CODE 4100:**

We have updated the error logic for AUD and BRR Submissions to trigger when the value of the Company ID does not match the RegID value of the logged-in API User.

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**NOTE:** For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

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