



e-OSCAR[®] 4.0

e-OSCAR[®] RELEASE NOTES

Release eo2024.15

December 5, 2024

Release eo2024.15 Summary:

Release eo2024.15 is scheduled to be deployed beginning at 6:00 p.m. ET on Thursday, December 5, 2024. This release includes a variety of very minor bug fixes as described below:

I. ADDITION OF NEW SKILLS

We have added the following new Skills to the e-OSCAR system: **Consumer Info Only No Images** (which includes disputes where Dispute Code 1 or 2 includes 01, 02, 101, 102 with NO images) and **Secured Line of Credit** (which includes disputes where Account Type = 47 and Portfolio Type = C)

II. BUG CORRECTION: OPERATOR PROFILE DETAILS REPORT DATE FORMAT UPDATE

We have corrected a formatting issue in terms of how date information in the “Last Signed On” and “Date ID Created” fields is displayed. After this release, dates will be presented as MM/DD/YYYY HH:MM.

III. BUG CORRECTION: ALPHANUMERIC ENTRIES NOT ALLOWED IN FIRST, MIDDLE, OR LAST NAME FIELDS IN ACDV REQUEST OR RESPONSE FIELDS

We have fixed an issue that allowed the entry of alphanumeric characters in these fields. Only alphabetic characters, hyphens and spaces are acceptable in these fields.

IV. BUG CORRECTION: OPERATORS WITH ONLY REINSERTION INITIATOR ROLE NOT ABLE TO SEARCH FOR ACDVs MARKED AS “DNR” TO PROCESS REINSERTIONS

We have corrected an issue where Operators who only had the Reinsertion Initiator role (and no other roles) were unable to search for ACDVs that had DNR'd so that they could initiate Reinsertion requests.

V. REMOVED “ABOUT THIS APPLICATION” MENU ITEM FROM LEFT NAVIGATION MENU

We have removed the “About this Application” menu item from the left navigation menu in all e-OSCAR environments.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

This information is subject to confidentiality terms in the e-OSCAR System Terms of Use.