



e-OSCAR[®] RELEASE NOTES

Release eo2026.05

May 27, 2026

Release eo2026.05 Summary:

The **eo2026.05** release scheduled for May 28, 2026, includes a variety of enhancements related to the e-OSCAR System and to the Services by e-OSCAR application.

The following enhancements apply to the e-OSCAR System.

I. CSV EXPORT ENABLED FOR OPERATOR ACTIVITY REPORT

A new "Download CSV" option has been added to the Operator Activity Report, similar to the existing CSV export on the Operator Profile Report.

End-User Impact: All company types (DF, MRC, OLDE, CRA) can now export the Operator Activity Report to CSV. The export includes all columns (Operator ID, Logged On, Logged Off, Duration, IP Address) with dates formatted as MMDDYYYY HHMM. The CSV file name follows the format:

If a date range produces too large a dataset, the Download CSV button will be grayed out and a message will notify the user to narrow their criteria (30,000 record limit).

II. DR/BLOCK/AUD NOTIFICATION HISTORY NOW SHOWS API USER ID

Previously, when DR, Block, or AUD notifications were ingested via API, there was no indication in the case history of who initiated the status change.

End-User Impact: When a notification is ingested via API, the case history "Performed By" column will now display the API User ID, making it clear that the notification was received through the API and identifying which API user initiated the change.

III. "ADD AFFILIATION" NOW AVAILABLE FOR DATA FURNISHERS REGARDLESS OF PRIOR CONSUMER REPORTING AGENCY RELATIONSHIPS

DFs were unable to add new CRA affiliations to their registration if they had previously deactivated subscriber codes and severed a prior affiliation with a CRA.

End-User Impact: DF Registration Administrators can now use the "Add Affiliation" option from the Actions Menu to create new CRA relationships (up to 4 CRAs at a time) and add subscriber codes, regardless of any prior affiliation history. The "My Company Reports To" section will update to reflect new CRA relationships once the CRA approves. The Subscriber Code Audit List remains visible for active registrations for DFs, CRAs, and OLDE Support.

IV. AUTO-REMOVE "REPORTS TO" WHEN MANAGER IS DEACTIVATED

When a Manager Operator was deactivated, operators who reported to that manager still had the deactivated manager listed in their "Reports To" field, requiring manual cleanup.

End-User Impact: When a Division Manager is deactivated, the system will now automatically clear their Operator ID from the "Reports To" field of all operators who reported to them. Operator Admins will see a warning message before proceeding: *"You are about to deactivate a manager who currently has users reporting to them. Please review the team members..."* This change is retroactive — a one-time activity will

clean up all existing stale "Reports To" references from previously deactivated managers. All profile changes will be recorded in the Operator Profile Changes – Operator Updates report.

V. DISPUTE CODE COLUMN ADDED TO ACDV WORKLIST

A new "Dispute Code" column has been added to the DF ACDV Worklist, matching the functionality already present in the Incoming ACDV Workqueue.

End-User Impact: DF operators will now see Dispute Code 1 and 2 in the ACDV Worklist, positioned between the "First Name" and "Account Number" columns. Users can hover over codes to see descriptions, and can filter and sort by Dispute Code. This is not retroactive — only new items will display dispute codes.

VI. COMPANY REGISTRATION ID NOW DISPLAYED ON THE ARCHIVE EXTRACT PAGE

The Archive Extract page previously did not display company identification information, making it difficult for Data Furnishers to confirm which registration's archive records they were extracting.

End-User Impact: The Archive Extract page will now display the Company Registration ID on the right side of the screen, formatted consistently with the Schedule Extract page.

VII. ACDV TRANSFER NOTIFICATIONS NOW SENT TO RECEIVING OPERATOR

When an ACDV was transferred to another operator, the receiving operator had no notification and could only discover the transfer by checking their worklist.

End-User Impact: When an ACDV is transferred to a specific operator, the receiving operator will now receive an in-app Pega notification: *"Case # XXXXX was transferred to you from [OperatorID]."* One notification is sent per case (including linked cases). The notification count in the left navigation will update accordingly. This applies to operator-to-operator transfers only (not workqueue transfers) and is not retroactive.

VIII. NEW VALIDATION – SPECIAL COMMENT CODE CANNOT BE DELETED WHEN REQUEST IS BLANK

Data Furnishers were able to select the "delete" option for the Special Comment Code (SCC) field in an ACDV Response even when the original ACDV Request value was blank, causing downstream rejects at one or more of the Consumer Reporting Agencies.

End-User Impact: DFs will now receive a validation error (code 4424) when attempting to delete the Special Comment Code if the Request value is blank: *"Special Comment Code cannot be deleted 🌟 when the Request is blank."* This applies to both UI and API for ACDVs across all business types. Additionally, error codes 6021 and 6022 have been corrected to fire against the proper fields (Portfolio Type and Special Comment Code, respectively).

IX. BUG FIX – “SELECT UNIT” DROPDOWN NOW DISPLAYS ALL AVAILABLE UNITS

Previously, the "Selected Unit" dropdown in the AUD and BRR workflows was limited to displaying only 50 units. Data Furnishers with more than 50 units (e.g., those with 69+ units) were unable to select units beyond the first 50.

End-User Impact: Data Furnisher operators who manage organizations with more than 50 units will now see the complete list of available units when creating AUDs and BRRs. No workaround is required.

X. BUG FIX – (API SERVICES) ACDV RESPONSE NOW RETURNS ACCOUNT NUMBER

The ACDV Response Get and GetList APIs were not returning the Account Number field, even though it was populated on the original ACDV Request. This was inconsistent with legacy system behavior.

End-User Impact: Data Furnishers using the ACDV Response APIs (both JSON and XML) will now see the Account Number field correctly populated in Get and GetList responses, matching legacy behavior. No changes are required to existing API integrations.

XI. BUG FIX – CASE ID COLUMN ADDED TO DR & BLOCK NOTIFICATION ARCHIVE EXTRACTS

When images were included with DR Notification or Block Notification Archive extracts, there was no way to associate the image files with their corresponding notification records in the spreadsheet provided with the Archives.

End-User Impact: When the "Include Images" option is selected for DR or Block Notification Archive schedules, a new Case ID column will appear as the last column in the archive spreadsheet. This allows users to easily match image files to their associated notification records. When images are not included, the Case ID column will not appear.

NOTE: For additional information, please contact the e-OSCAR Help Desk at 1.866.696.7227 Monday through Friday between the hours of 8:00 a.m. – 6:00 p.m. ET.

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