

Important Information about Services by e-OSCAR

By Joel Strickland • Feb 07, 2023

Smart Brevity® count: 1 min...331 words

The new Stage testing environment for the upcoming e-OSCAR 4.0 platform is now available for API Services Testing

It's important that you begin testing as soon as possible to ensure your compatibility with the new e-OSCAR 4.0 environment before we go live on April 21, 2023.

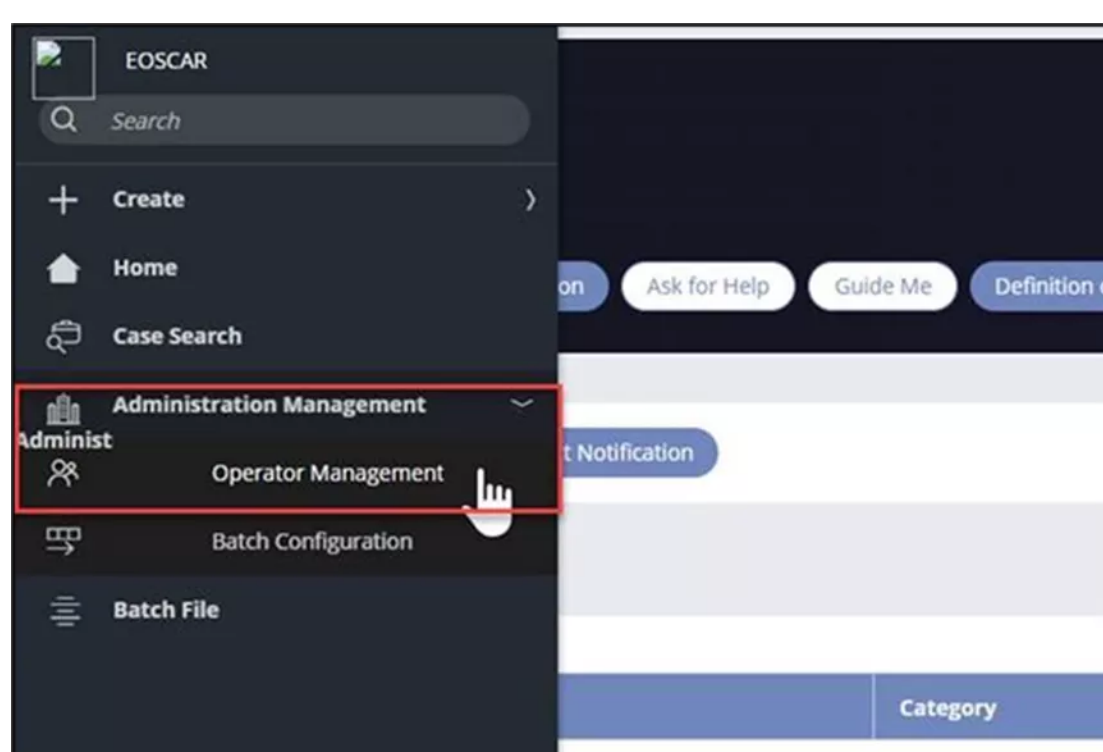
This is important: In order to access our Stage environment, you may need to recreate your API user(s) in our Stage environment. Directions for how to do this are below.

How to create an API User in the Stage Environment

Any API user IDs that were created prior to our Stage rebuild or any API user IDs that were migrated into stage from production due to our Stage rebuild will not work. Data Furnishers must create a new API user within the stage environment.

Follow these steps to create the API user in the Stage environment:

- Left nav menu under **Administration Management**, select **Operator Management**



- On the **Operator Management Screen**, click the **Create Operator** button



- **Assign Operator Type "API User"** and fill out the necessary information (Please be sure to include a working email so that you may activate via Okta)

Adding Operator

Details

Operator Type * (Red arrow points to this dropdown)

Division

Unit *

Operator ID *

Reports to

Get from work queues first

Operator is a Division Manager

PII Masking

Restrict Images

Contact Information

First Name *

Last Name *

E-Mail * (Red box highlights this field)

Primary Phone Number *

Secondary Phone Number

Cost Center Name

Cancel Submit

- Select check box(es) for the role(s) that you wish to assign to that profile and then select **Submit**

Adding Operator

Division

Unit *

Operator ID *

Choose Password *

Reconfirm Password *

Get from work queues first

Roles

API Initiator (APII) API Retriever (APIR) (Red arrow points to these checkboxes)

Cancel Submit

Be Sure to Use the Correct URL

Please remember to use the following URL to connect to the e-OSCAR 4.0 Stage API environment:

<https://stage-api.e-oscar-web.net/prweb/api/>

Where do I go if I need assistance?

If you need technical support or otherwise have comments or feedback about our e-OSCAR 4.0 API Services, please submit those via our support portal, at

<https://newmgtservices.atlassian.net/servicedesk/customer/portals>.

In an effort to assist you, we must be provided as many details regarding your issue along with any screenshots of the body of the call including all error messages and the ENDPOINT you are calling.

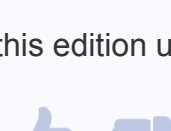
Please be sure to take advantage of this testing environment as quickly as possible. The changes listed above will be mandatory upon release of e-OSCAR 4.0 no earlier than April 21,2023.

Thanks.

Feedback

Anonymously tell us what you thought of this newsletter. Your responses will help us create better content for you!

Was this edition useful?



[Click here to unsubscribe.](#)

This newsletter is powered by

AXIOS HQ

Like this email style and format?

It's called **Smart Brevity®**. Hundreds of orgs use it — in a tool called **Axios HQ** — to drive productivity with clearer workplace communications.